



Guardian Account Sign Up Instructions

Step 1

Go to <https://mako.luminatehealth.com/> and click the SIGN UP button.

The screenshot shows the Mako Medical website header with the logo. Below it, there are two panels: 'LOGIN' and 'SIGN UP'. The 'SIGN UP' panel has a red arrow pointing to the 'SIGN UP' button. The 'SIGN UP' panel also contains a photo of a diverse group of people.

Step 2

Enter **minor patient's** first name, last name and date of birth. If patient is under 18 years of age, it triggers a request for guardian info and an attestation.

The screenshot shows the 'SIGN UP' form with the following fields: 'First Name (Please enter the name you use for medical records)', 'Middle Name (Optional)', 'Last Name', and 'Date of Birth (MM / DD / YYYY)'. Each field has a corresponding input box with a dropdown arrow.

Step 3

The guardian must check that they attest they are the guardian of the minor, and enter their own first name, last name and date of birth. They also enter their email, a username and a password for the account.

The screenshot shows the 'SIGN UP' form with the guardian attestation section highlighted in red. This section includes a checkbox for 'I am a Parent/Guardian requesting access on behalf of my child', followed by fields for 'Parent/Guardian First Name', 'Parent/Guardian Last Name', and 'Parent/Guardian Date of Birth (MM / DD / YYYY)'. Below this are fields for 'Email Address', 'Choose a User Name', 'Create a Password (minimum 8 characters)', and 'Confirm Your Password'. There is also a checkbox for 'I agree to the Terms of Service' and a 'SIGN UP' button at the bottom.



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Step 4

Enter the **minor patient's** date of service, last 4 of SSN*, phone # and address that is on the lab order, and click the NEXT button, and we will attempt to connect you to the minor's lab results.

Date of Service
A date of service is any date in the past where you had a sample taken (blood, urine, pap, or medical procedure).
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What are the last four digits of your SSN?
Enter last four digits of SSN

What is your phone number?
Cell phone (preferred)
Enter phone number

What is your address?
Enter street address
Enter city
Select
Enter Zip Code

NEXT

Step 5

Review your data to ensure it is correct. If there is a typo click EDIT to update it. Click CONFIRM once you have confirmed that all your info is correct, and we will attempt to connect you to your lab results.

Confirm your information
Please take a moment to review the information you entered to ensure it is correct. Click "EDIT" to correct any typos. Once you have confirmed that all of your information is correct then click "CONFIRM".

First name	John
Middle name	
Last name	Doe
Date of birth	04/04/1994
Email address	johndoe@yahoo.com
Username	makotest12345
Date of service	09/09/2020
Gender	M
Last 4 of SSN	1234
Phone	5555555555 (MOBILE)
Address	1234 Dnry Lane Springfield MA 12345

EDIT CONFIRM

Note:

If a guardian has more than one minor with results, they must sign up for a **unique guardian account for each minor**. Guardians can use the same email address and password across all accounts, but must choose a unique username for each minor's guardian account.

*Last 4 of SSN is not required

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